Tokoteknologi Repair

Reliable device & gadget repair solutions, from trusted technicians in your city

SERVICE GUIDE

Not Sure Which Service to Use?

Tokoteknologi Repair has **3 ways** to get a technician — each designed for a different situation. Get to know the differences here, so you can find the solution that truly fits you, not just whichever one you see first.

B

Booking

CALL NOW

Pick a technician directly from their profile, the price is clear upfront, the technician comes to your location.

BEST IF

- The problem is clear & needs urgent attention
- You already know which technician you want to use
- You want a fixed price before the technician arrives

HOW IT WORKS

- Pick a technician & fill in the complaint + location
- The technician accepts & comes to your place
- Completion is confirmed together (safe, both parties agree)

A

Appointment

SCHEDULE A DIAGNOSIS

You set the date & time yourself, and come to the technician's workshop. An unclear problem needs full diagnostic equipment — more efficient to check directly at the workshop.

BEST IF

- Not sure yet what's wrong or how much it'll cost
- Need to set the time to fit your own schedule
- Don't mind coming to the workshop to get checked first

HOW IT WORKS

- Pick a technician, set the date & time
- Come to the technician's workshop — get checked directly, receive a fixed price (diagnosis)
- You approve it first, then the work begins

J

Post Job

OPEN A BIDDING AUCTION

Describe your problem & estimated budget — many technicians bid, you pick the best fit.

BEST IF

- You want to compare prices from several technicians
- You're not in a rush, can wait for bids to come in
- Flexible budget, looking for the best value

HOW IT WORKS

- Post your complaint + estimated budget
- Technicians each place their bid
- Pick the single best offer, other technicians are automatically not selected

Quick Comparison

	Booking	Appointment	Post Job
Response speed	**Fast — can be today**	**According to your chosen schedule**	Depends on technician interest
Price certainty	**Fixed from the start**	**Fixed after inspection**	**You choose from several offers**
Control over choosing technician	**You choose directly**	**You choose directly**	**You choose from those who bid**
Best for	Urgent & clear-cut problems	Needs inspection first, can be scheduled	Want the best price, no rush

Which One Fits You?

"My device is broken RIGHT NOW and I already know who I want to ask for help." — Choose Booking

"I'm not sure what's wrong or how much it'll cost — it needs checking first, but I want to set the time myself." — Choose Appointment

"I'm relaxed about it, I want to see who's interested first and compare prices before deciding."

Choose Post Job

- V — Technicians pass admin verification before they can accept orders
- $ — Secure payment — digital wallet or direct cash
- I — Automatic invoice for every completed transaction
- * — Leave a rating & review after the service is done

Get the App & Contact Us

One app, three services

Shop, learn, and get your devices repaired with a single account — now available on iPhone and Android.

Available on the App Store

Scan to open in the App Store

GET IT ON Google Play

Scan to open in Google Play

Address	Jl. Mayjend Panjaitan 11A Malang, 65113
Phone	+62 812 18000 245
Email	cs@tokoteknologi.com
Website	https://repair.tokoteknologi.com/

Scan to visit our official website — avoid suspicious phishing links

More from Tokoteknologi

Tokoteknologi Shop	Tokoteknologi Learn	Tokoteknologi Repair
tokoteknologi.com	learn.tokoteknologi.com	repair.tokoteknologi.com
		You are here

Ready to try? Open the Tokoteknologi Repair app and start from the Technician page.

Got a question? Our support team is ready to help via the Ticket menu in the app.